CERTIFICATE OF REGISTRATION

Information Security Management System - ISO/IEC 27001:2013

The Certification Body of Schellman & Company, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013

Microsoft Corporation

for the following scope of registration

The scope of the ISO/IEC 27001:2013 certification covers the Information Security Management System (ISMS) supporting Microsoft Azure, Dynamics, and other Online Services that are deployed in Azure Public, Government and Germany Cloud including their development, operations, and infrastructure and their associated security, privacy, and compliance per the statement of applicability version 2019-02.

which includes the following in-scope location(s) on pages 6 - 13

Certificate Number: **1729711-2**

Authorized by:

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ISO 27001 CERTIFIED by schellman

ANAB ACCREDITED
ISO/IEC 17021
MANAGEMENT SYSTEMS
CERTIFICATION BODY

UKAS MANAGEMENT SYSTEMS
8685

Issue Date	Original Registration Date	Expiration Date	Certificate Version
December 20, 2019	November 29, 2011	June 19, 2020	Version 2

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2013 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman & Company, LLC
3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman & Company, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman & Company, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman & Company, LLC

Registered Scope

In-Scope Services

Microsoft Azure

- Compute: App Service, Batch, Cloud Services, Functions, Service Fabric, Virtual Machines (including SQL VM), Virtual Machines Scale Sets, Azure Lighthouse

- Networking: Application Gateway, Azure Bastion, Azure DDOS Protection, Azure DNS, Azure Firewall, Azure Front Door Service, Content Delivery Network, ExpressRoute, Load Balancer, Network Watcher, Traffic Manager, Virtual Network, VPN Gateway

- Storage: Backup, Azure Data Box, Azure Data Box Edge and Gateway, Archive Storage, Cool Storage, Import/Export, Premium Storage, Site Recovery, Storage (Blobs (including Azure Data Lake Storage Gen 2), Disks, Files, Queues, Tables), StorSimple, Azure File Sync

- Web + Mobile: App Service: API Apps, App Service: Mobile Apps, App Service: Web Apps, Azure Search, Azure SignalR Service, Media Services, Notification Hubs

- Containers: Azure Container Service (ACS), Azure Kubernetes Service (AKS), Container Instances, Container Registry

- Databases: Azure Cosmos DB, Azure Database for MariaDB, Azure Database for MySQL, Azure Database for PostgreSQL, Azure Database Migration Service, Azure Synapse Analytics (formerly Azure SQL Database), Redis Cache, SQL Data Warehouse, SQL Server Stretch DB, Azure HPC Cache

- Analytics: Azure Analysis Services, Azure Data Explorer, Data Catalog, Data Factory, Data Lake Analytics, Data Lake Storage Gen 1, HDInsight, Stream Analytics

- AI + Machine Learning: Azure Bot Service, Azure API for FHIR®, Azure Spatial Anchors, Speech Services (formerly Custom Speech Service and Bing Speech), Cognitive Services: Computer Vision API, Cognitive Services: Content Moderator, Cognitive Services: Custom Decision Service, Cognitive Services: Custom Vision Service, Cognitive Services: Face API, Cognitive Services: Language Understanding Intelligent Service (LUIS), Cognitive Services: Text Analytics API, Machine Learning Services, Machine Learning Studio, Microsoft Translator, QnAMaker Service, Video Indexer, Microsoft Genomics, Enterprise Knowledge Graph (EKG)

- Internet of Things: Azure Maps, Event Grid, Event Hubs, IoT Hub, Microsoft IoT Central, Time Series Insights, Azure Device Provisioning Service, Windows 10 IoT Core Services

- Integration: Logic Apps, Service Bus

- Security + Identity: Azure Active Directory (Free, Basic, Premium), Azure Active Directory (AAD) Domain Services, Azure Active Directory B2C, Azure Advanced Threat Protection, Azure Dedicated HSM, Azure Information Protection, Key Vault, Microsoft Accounts, Multi-Factor Authentication, Sonar, Security Center, Azure Sentinel

- Developer Tools: Application Insights, API Management, Azure DevTest Labs

- Monitoring + Management: Automation, Azure Advisor, Azure Blueprint, Azure Managed Applications, Cloud Shell, Azure Migrate, Azure Monitor, Azure Policy, Azure Resource Manager, Azure Resource Graph, Azure Service Health, Enterprise Data Platform, Log Analytics, Microsoft Azure Portal, Microsoft Managed Desktop, Windows Virtual Desktop

- Supporting Infrastructure and Platform Services

Registered Scope

In-Scope Services

Microsoft Online Services

- Microsoft Graph
- Microsoft Power BI (Including Power BI Embedded)
- Microsoft Cloud App Security
- Microsoft Flow
- Microsoft Health Bot Service
- Microsoft Intune
- Microsoft PowerApps
- Microsoft Stream
- Microsoft Service Map
- Power Query Online
- Microsoft Azure 3D Data Preparation
- Microsoft Defender Advanced Threat Protection
- Microsoft Threat Experts
- Dynamics 365
    - Dynamics 365 Sales
    - Dynamics 365 Field Service
    - Dynamics 365 Project Service Automation
    - Dynamics 365 Customer Service
    - Chat for Dynamics 365
    - Microsoft Forms Pro
    - Dynamics 365 Marketing
    - Dynamics 365 Finance (Formerly called Dynamics 365 Finance and Operations, includes Lifecycle Services)
    - Dynamics 365 Supply Chain (Formerly called Dynamics 365 Finance and Operations)
    - Dynamics 365 Retail
    - Dynamics 365 Business Central
    - Dynamics 365 Talent: Attract, Onboard and Core HR
    - Dynamics 365 Customer Insights
    - Dynamics 365 Fraud Protection
    - Dynamics 365 Guides
    - Microsoft Social Engagement
    - Artificial Intelligence (AI): AI for Sales, AI for Customer Insights, AI for Customer Service Insights

Registered Scope

In-Scope Services

Microsoft Azure Government

- Compute: App Service, Batch, Cloud Services, Functions, Service Fabric, Virtual Machines (including SQL VM), Virtual Machines Scale Sets, Azure Lighthouse
- Networking: Application Gateway, Azure DNS, Azure Front Door Service, ExpressRoute, Load Balancer, Network Watcher, Traffic Manager, Virtual Network, VPN Gateway
- Storage: Backup, Cool Storage, Premium Storage, Site Recovery, Storage (Blobs (including Azure Data Lake Storage Gen 2), Disks, Files, Queues, Tables), StorSimple
- Web + Mobile: App Service: API Apps, App Service: Mobile Apps, App Service: Web Apps, Media Services, Notification Hubs
- Databases: Azure Cosmos DB, Azure Database for MariaDB, Azure Database for MySQL, Azure Database for PostgreSQL, Azure SQL Database, Redis Cache, Azure Synapse Analytics (formerly Azure SQL Database), SQL Server Stretch DB
- Analytics: Azure Analysis Services, HDInsight
- AI + Machine Learning: Azure Bot Service, Cognitive Services: Content Moderator, Cognitive Services: Face API, Cognitive Services: Language Understanding Intelligent Service (LUIS), Cognitive Services: Text Analytics API, Microsoft Translator
- Internet of Things: Event Hubs, IoT Hub
- Integration: Logic Apps, Service Bus
- Security + Identity: Azure Active Directory (Free, Basic, Premium), Key Vault, Multi-Factor Authentication, Security Center
- Developer Tools: API Management, Azure DevTest Labs
- Monitoring + Management: Automation, Azure Advisor, Azure Monitor, Azure Policy, Azure Resource Manager, Azure Service Health, Log Analytics, Microsoft Azure Portal
- Supporting Infrastructure and Platform Services

Microsoft Online Services

- Microsoft Power BI (including Power BI Embedded)
- Microsoft Intune
- Dynamics 365 Government
    - Dynamics 365 Sales
    - Dynamics 365 Field Service
    - Dynamics 365 Project Service Automation
    - Dynamics 365 Customer Service

Registered Scope

In-Scope Services

Microsoft Azure Germany

- Compute: App Service, Batch, Cloud Services, Functions, Service Fabric, Virtual Machines (including SQL VM), Virtual Machines Scale Sets
- Networking: Application Gateway, Azure DDOS Protection, Azure DNS, ExpressRoute, Load Balancer, Network Watcher, Traffic Manager, Virtual Network, VPN Gateway
- Storage: Backup, Cool Storage, Premium Storage, Site Recovery, Storage (Blobs (including Azure Data Lake Storage Gen 2), Disks, Files, Queues, Tables)
- Web + Mobile: App Service: API Apps, App Service: Mobile Apps, App Service: Web Apps, Media Services, Notification Hubs
- Databases: Azure Cosmos DB, Azure SQL Database, Redis Cache, Azure Synapse Analytics (formerly Azure SQL Database), SQL Server Stretch DB
- Analytics: Azure Analysis Services, HDInsight, Stream Analytics
- AI + Machine Learning: Machine Learning Studio
- Internet of Things: Event Hubs, IoT Hub
- Integration: Service Bus
- Security + Identity: Azure Active Directory (Free, Basic, Premium), Key Vault, Multi-Factor Authentication
- Monitoring + Management: Azure Monitor, Azure Policy, Azure Resource Manager, Azure Service Health, Microsoft Azure Portal
- Supporting Infrastructure and Platform Services

Microsoft Online Services Germany

- Microsoft Power BI (including Power BI Embedded)
- Dynamics 365 Germany
    - Dynamics 365 Sales
    - Dynamics 365 Field Service
    - Dynamics 365 Project Service Automation
    - Dynamics 365 Customer Service

In-Scope Location(s)

Location	Function / Role
One Microsoft Way Redmond, Washington 98052 United States	Main location of the ISMS
Santa Clara (BY 1 / 2) California United States	Microsoft Data Center
Santa Clara (BY 3 / 4 / 21 / 22) California United States	Third Party Data Center
Bristow (BLU) Virginia United States	Microsoft Data Center
Ashburn (BL 2 / 6 / 20) Virginia United States	Microsoft Data Center
Boydton (BN 1 / 3 / 4 / 6 / 7) Virginia United States	Microsoft Data Center
Tukwila (TK 5) Washington United States	Third Party Data Center
Quincy (CO 1 / 2, MWH 01 / 02) Washington United States	Microsoft Data Center
Des Moines (DM 1 / 2 / 3, DSM 05 / 06) Iowa United States	Microsoft Data Center
Northlake (CH 1) Illinois United States	Microsoft Data Center
Elk Grove Village (CHI 21) Illinois United States	Microsoft Data Center

In-Scope Location(s)

Location	Function / Role
Elk Grove Village (CH 3 / 4, CHI 20) Illinois United States	Third Party Data Center
San Antonio (SN 1 / 2 / 4 / 5 / 6) Texas United States	Microsoft Data Center
San Antonio (SN 3) Texas United States	Third Party Data Center
Cheyenne (CYS 01 / 04) Wyoming United States	Microsoft Data Center
Sao Paulo (GRU) Sao Paulo Brasil	Third Party Data Center
Campinas (CPQ 01 / 02) Sao Paulo Brasil	Third Party Data Center
Fortaleza (FOR 01) Ceara Brasil	Third Party Data Center
Rio de Janeiro (RIO 01) Rio de Janeiro Brasil	Third Party Data Center
Santiago (SCL 01) Santiago Chile	Third Party Data Center
Vienna (VIE) Vienna Austria	Third Party Data Center
Vantaa (HEL 01) Uusimaa Finland	Third Party Data Center

In-Scope Location(s)

Location	Function / Role
Biere (LEJ 20) Sachsen-Anhalt Germany	Third Party Data Center
Frankfurt (FRA 20) Hessen Germany	Third Party Data Center
Dublin (DB 3 / 4 / 5, DUB 06 / 07 / 08 / 24) Dublin Ireland	Microsoft Data Center
Amsterdam (AM 3, AMS 05 / 06 / 20) Amsterdam The Netherlands	Microsoft Data Center
Durham (MME 20) Cleveland United Kingdom	Third Party Data Center
Chessington (LON 20 / 21) Greater London KT9 United Kingdom	Third Party Data Center
Hong Kong (HK 1 / 2, HKG 20) Hong Kong Island Hong Kong	Third Party Data Center
Mumbai (BOM 01) Maharashtra India	Third Party Data Center
Dighi (PNQ 01) Maharashtra India	Third Party Data Center
Ambattur (MAA 01) Tamil Nadu India	Third Party Data Center

In-Scope Location(s)

Location	Function / Role
Osaka (OSA 1 / 2 / 20) Osaka Japan	Third Party Data Center
Tokyo (KAW, TYO 01 / 20/ 21 / 22) Tokyo Japan	Third Party Data Center
Cyberjaya (KUL 01) Selangor Malaysia	Third Party Data Center
Singapore (SG 2) Singapore	Microsoft Data Center
Amsterdam (AM 1 / 2, AMS 04) Amsterdam The Netherlands	Third Party Data Center
Singapore (SG 1 / 3, SIN 20) Singapore	Third Party Data Center
Busan (PUS 01 / 20) Kyongsang-namdo Republic of Korea	Third Party Data Center
Macquarie Park (SYD 03 / 22) New South Wales Australia	Third Party Data Center
Melbourne (MEL 01) Victoria Australia	Third Party Data Center
Ashburn (BL 3 / 4 / 5 / 7 / 30) Virginia United States	Third Party Data Center
San Jose (SJC 31) California United States	Third Party Data Center

In-Scope Location(s)

Location	Function / Role
Quebec (YQB 20) Quebec Canada	Third Party Data Center
Toronto (YTO 20) Ontario Canada	Third Party Data Center
Beijing (BJ 1) Beijing China	Third Party Data Center
Shanghai (SHA) Shanghai China	Third Party Data Center
Yongfeng (BJB) Jiangxi China	Third Party Data Center
Seoul (SEL 20) Seoul Republic of Korea	Third Party Data Center
Cardiff (CWL 20) Wales United Kingdom	Third Party Data Center
Alpharetta (ATL 05) Georgia United States	Third Party Data Center
Bettembourg (LUA) Luxembourg	Third Party Data Center
Copenhagen (CPH 30) Copenhagen Denmark	Third Party Data Center (Edge)
Marseille (MRS 20) Marseille France	Third Party Data Center

In-Scope Location(s)

Location	Function / Role
Mexico City (MEX 30) Estado de Mexico Mexico	Third Party Data Center (Edge)
Milan (MIL 30) Milan Italy	Third Party Data Center (Edge)
New York (NYC) New York United States	Third Party Data Center (Edge)
Ogden (SLC 01) Utah United States	Third Party Data Center (Edge)
Paris (PAR 20 / 21 / 22) Paris France	Third Party Data Center
Phoenix (PHX 20) Arizona United States	Microsoft Data Center
Stockhold (STO) Stockholm Lan Sweden	Third Party Data Center (Edge)
Tulsa (TUL 04) Oklahoma United States	Third Party Data Center
Dallas (DAL) Texas United States	Third Party Data Center (Edge)
Reston (BL 4 / 30) Virginia United States	Third Party Data Center
Toronto (YTO 01) Ontario Canada	Third Party Data Center (Edge)

In-Scope Location(s)

Location	Function / Role
Paris (PAR 02) Paris France	Third Party Data Center (Edge)
Canberra (CBR 20/21) Canberra Australia	Third Party Data Center
Cape Town (CPT 20) Cape Town South Africa	Third Party Data Center
Dublin (DUB 20) Dublin Ireland	Third Party Data Center
Johannesburg (JNB 20/21/22) Johannesburg South Africa	Third Party Data Center
Los Angeles (LAX) California United States	Third Party Data Center (Edge)
Manchester (MAN 30) Manchester United Kingdom	Third Party Data Center (Edge)
Miami (MIA) Florida United States	Third Party Data Center (Edge)
Manila (MNL 30) Manila Philippines	Third Party Data Center (Edge)
San Jose (SJC) California United States	Third Party Data Center (Edge)
Athens (ATH 01) Koropi Greece	Third Party Data Center (Edge)

In-Scope Location(s)

Location	Function / Role
Boston (BOS 01) Massachusetts United States	Third Party Data Center (Edge)
New Delhi (DEL 01) New Delhi India	Third Party Data Center (Edge)
Frankfurt (FRA) Frankfurt Germany	Third Party Data Center (Edge)
Taipei (TPE 30) Taipei Taiwan	Third Party Data Center (Edge)
Johannesburg (JNB 02) Johannesburg South Africa	Third Party Data Center (Edge)
Cape Town (CPT 02) Cape Town South Africa	Third Party Data Center (Edge)
Geneva (GVA 20) Gland Switzerland	Third Party Data Center
Zurich (ZRH20) Rumlang Switzerland	Third Party Data Center