

WebTMA's New User Experience

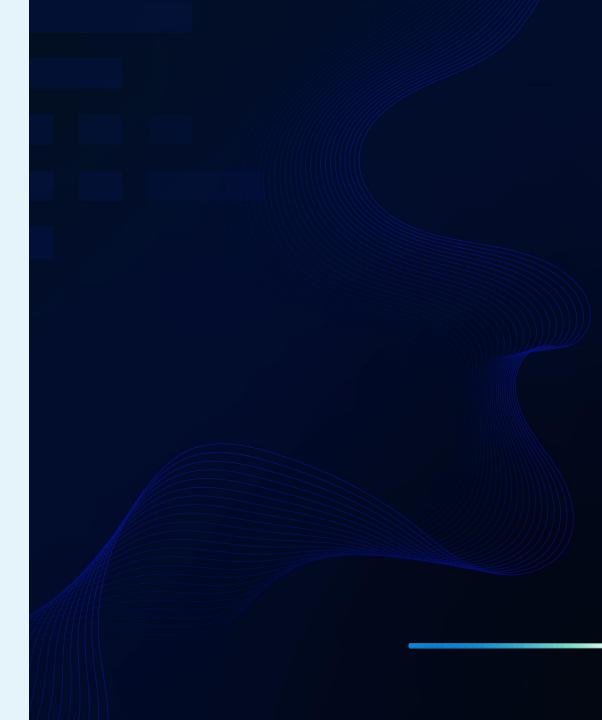




Ben Riccio

Solutions Engineer II ben.riccio@tmasystems.com

I have been with TMA Systems since February of 2022. My main responsibilities include giving product demonstrations as well as moderating TMAs bi-weekly webinars. While I am from Pittsburgh, PA originally, I have lived in Dallas, TX since February 2021. This is my 2nd in-person UC!



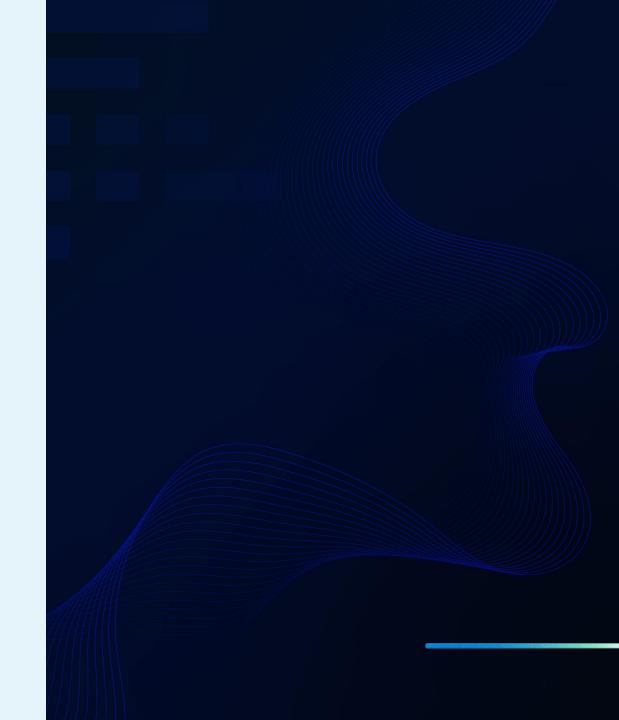


Joe McVay

Director of Solutions Engineering Joe.mcvay@tmasystems.com

Joe McVay has served in various roles at TMA Systems including Senior Implementation Consultant, Product Manager, and is now the Director of Solutions Engineering. Joe has over 14 years of experience in CMMS and EAM applications spanning verticals such as Higher Education, Healthcare, Public Sector, and Manufacturing.

Joe is responsible for leading technical demonstrations of our product offerings and assisting our Engineering department with new development initiatives.



Agenda

- 1. Overview of the new UI
- 2. Changes since UC23
- 3. Live demo
- 4. Future UI expansion plans
- 5. The UI in other parts of WebTMA

Why use the New UI?

Our New UI has been designed for ease of use of common tasks. Creating a great user experience, specifically for technicians, is a major goal of this interface. Navigation through WebTMA has been made easier for all uses.

Less button clicks to update the status of a 56% work order More efficient to schedule multiple work 56% orders to a single technician Plus significant search time reduced by 33% improved navigation and search 50% Faster to create a PO/PR/WO And more! 5

Landing Page



Work Order Tasks ACTIVE TASKS Due Date Breakdown

Work Orders Summary

WORK ORDERS

Active Task List



Work Orders Summary

Work Order Tasks

File ~

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FAC-10797	WP	AA	URGENT	BAS Alarm: Vibration Velocity RMS X-Axis 54.4 mm/s exceeds max threshold 2 mm/s. Follow the Standard Operation Procedure (SOP) based on the type of equipment attached to this work order.	BUILDING Building 3	EQUIPMENT AHU10000 AHU 1	• »
FAC-10823	WP	COR	EMERGENCY	Check cleanliness, report if needs cleaned.	BUILDING Building 1	EQUIPMENT AHU2 Air Handling Unit	»
FAC-10863	WP	COR	URGENT	needs repair	BUILDING Admin Building		»
FAC-10911	IP	COR	EMERGENCY	Light out in my room	BUILDING AREA Building 1 105 - Student Room		»
FAC-10912	WP	COR	EMERGENCY	AC unit is out in my office	BUILDING Allen Hall		»
FAC-10915	-	COR	EMERGENCY	Plumbing issue	BUILDING Building 2		»
FAC-10921	-	COR	EMERGENCY	Is the unit equipped with a humidifier?	BUILDING Fitness Area	EQUIPMENT EV-001 Evaporator	»
FAC-10926	OH	COR	SCHEDULED	Needs new key for dorm	FACILITY Westminster School		»
FAC-10929	OH	COR	SCHEDULED	Need key 100 for chris in room 1510	FACILITY Westminster School		»
FAC-10930	OH	COR	ROUTINE	AC is out in room 110	BUILDING Allen Hall		»
FAC-10931	-	COR	ROUTINE	AC is out in room 110	BUILDING Prescott Hall		»
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Landing Page



WORK ORDERS Due Date Breakdown Work Orders Summary Work Order Tasks ACTIVE TASKS 6 24 3 33 0 0 Due Date Breakdown Open Active Task List Overdue Next 7 Days After 7 Days No Due Date Active Task List FAC-10797 WP AA URGENT BUILDING Building 3 BAS Alarm: Vibration Velocity RMS X-Axis 54.4 mm/s exceeds max threshold 2 mm/s. Follow the Standard Operation Procedure (SOP) based on Harold Grant Due 03/20/2025 the type of equipment attached to this work order. 토 \$ 🔗 🗇 HVAC Manager | General HVAC Work FAC-10846 EV SCHEDULED FACILITY AREA CBRE 101 - Conference Room Event: Staff Meeting D No due date Setup: 7/12/2024 8:45 AM 🐣 Harold Grant, Starts: 7/12/2024 9:00 AM 표 \$ 🔗 🗇 🎗 | Event - Electrical Support FAC-10902 EV SCHEDULED BUILDING AREA Building 4 101 - Conference Room Event: Event Demo for San Joaquin Dia No due date Setup: 9/26/2024 8:45 AM Harold Grant Starts: 9/26/2024 9:00 AM 표 \$ 🔗 🗇 Event Set-up/Tear-down FAC-10911 IP COR EMERGENCY BUILDING AREA Building 1 105 - Student Room Light out in my room Due 03/25/2025 🐣 Harold Grant, Daniel Edwards 표 \$ 🔗 🖨 X HVAC Manager | General Electrical Work FAC-10912 WP COR EMERGENCY BUILDING Allen Hall AC unit is out in my office Due 03/21/2025 🐣 Harold Grant, Daniel Edwards

What's new in the New UI since UC23

01

Post Cost

Users no longer need to navigate to the pervious user interface in order to post costs such as labor and materials.

02

Finish/Review

The ability to review all charges posted to a work order, and populate the finish/close date of a work order can now be done in the same interface. 03

Supervisor Filter

When looking at the "Work Orders" tab, it will now only show the work orders that are dedicated to the trade that the supervisor is assigned. It will no longer display all active work orders in your database.





What's coming next?

1

Contractor Portal (Est. May 2025)

2

Work Order Detail (Est. Q2 2025)

3

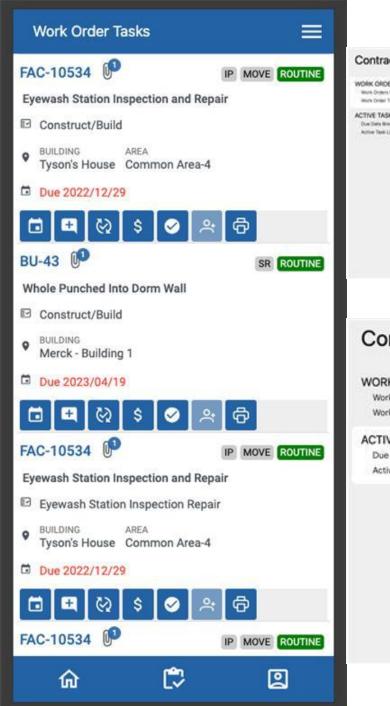
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Window Configuration (Est. Q3 2025)

Al Scheduler (Q2 2025)

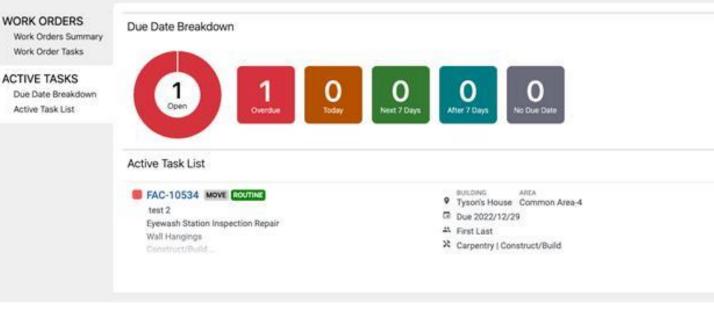
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Here are all the exciting things that are planned to be developed in the New UI over the next few months!



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Contractor Portal



Work Order Task • FS-1029 • Hvac02



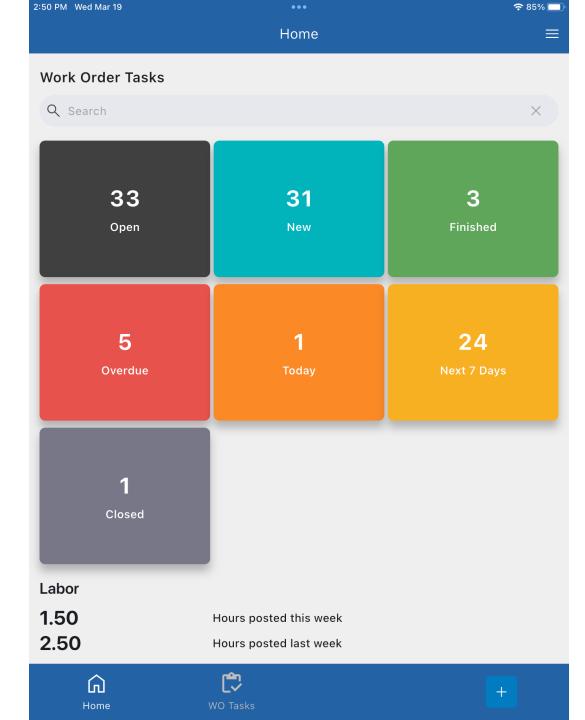
✓ Request			
PRIORITY Urgent ACTION REQUESTED	TYPE Corrective Maintenance	STATUS Created	STATUS NOTE - REQUEST DATE
soil line is leaking above room 2356			04/04/2025
REQUESTOR Mary	REQUESTOR PHONE	REQUESTOR EMAIL	
✓ Location			
FACILITY NAME West Campus	BUILDING NAME Building B	AREA NAME	FLOOR NAME
ADDRESS LINE 1	ADDRESS LINE 2	BUILDING CITY	BUILDING STATE
∨ Task			
TASK CODE Hvac02	TASK DESCRIPTION Equipment Leaking		DUE DATE 04/04/2025
TASK TRADE CODE H01	TASK TRADE DESCRIPTION HVAC Shop		
SUPERVISOR NAME	SUPERVISOR PHONE	SUPERVISOR EMAIL	

Where else is this applied in WebTMA?

Users may notice a similar interface while using new and improved tools in WebTMA. Some of these windows are listed here. All new development will also be using this UI. Each of these have their own UC Session if you'd like to learn more!

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Work Request			TEXT AND IMAGES
			II TITLE ~
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Please fill out all required fields below to submit a work request. For	any additional questions, please call us at 412-560-8	941.	EXTERNAL IMAGE ~
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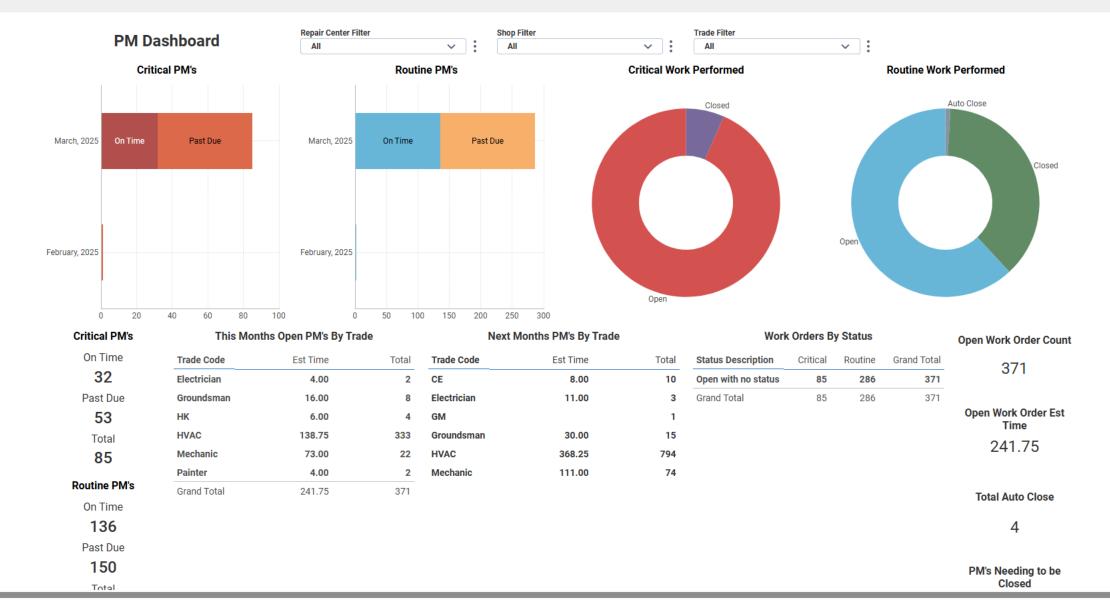
Bills of Materials *

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QP Test Items	CALWOs	Yes	12/28/23		1	3	Ô
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HVAC System	HVAC	Yes	3/18/24		6	7	Ô
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Analytics • PM Dashboard





Thank You / Q&A

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