WebTMA 7 Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: WebTMA 7

Report Date: 03 April 2025

Product Description: WebTMA is a cloud-based Computerized Maintenance Management System (CMMS). This is a mission-critical tool for organizations that need to effectively manage their assets and maintenance operations. Using WebTMA, these organizations account for, maintain, and extend the useful life of their physical assets throughout their entire life cycle - from purchase through disposal - using multiple, optional, integrated software modules including work orders, preventive maintenance, inventory control, project management, contract management, asset management, multiple repair/cost centers and many other modules.

Contact Information: Compliance@tmasystems.com

Notes:

Evaluation Methods Used: Lighthouse plugin for Chrome

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes)

Standard/Guideline	Included In Report
	Level AA (Yes) Level AAA (No)
[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the Web Content Accessibility Guidelines 2.1

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	This requirement is not applicable to WebTMA.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	This requirement is not applicable to WebTMA.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	This requirement is not applicable to WebTMA.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
1.3.3 Sensory Characteristics (Level A) Also applies to:	Supports	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.4 Orientation	Supports	
1.3.5 Identify Input Purpose	Does not support	
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	
1.4.10 Reflow	Partially supports	
1.4.11 Non-text Contrast	Partially supports	
1.4.12 Text Spacing	Supports	
1.4.13 Content on Hover or Focus	Does not support	
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Partially supports	
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Not Applicable	This requirement is not applicable to WebTMA.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Not Applicable	This requirement is not applicable to WebTMA.

2.3.1 Three Flashes or Below Threshold (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	

2.4.1 Bypass Blocks (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs
	Not Applicable	This requirement is not applicable to WebTMA.

2.4.2 Page Titled (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	

2.4.3 Focus Order (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	

2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Partially supports	

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Does not support	

3.1.1 Language of Page (Level A)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Partially Supports	WebTMA's publicly facing Request page (for end-user requesters) supports this

3.2.1 On Focus (Level A)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Supports	

3.2.2 On Input (Level A)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Supports	

3.3.1 Error Identification (Level A)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Supports	

3.3.2 Labels or Instructions (Level A)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Supports	

4.1.1 Parsing (Level A)
Also applies to:
WCAG 2.0 – Always answer 'Supports'
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Supports	

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	WebTMA's publicly facing Request page (for end-user requesters) supports this item.
4.1.3 Status Messages	Does not support	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	This requirement is not applicable to WebTMA.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	This requirement is not applicable to WebTMA.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Does not support	
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Partially supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially supports	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Does not support	
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Supports	

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		

3.2.4 Consistent Identification (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	

3.3.3 Error Suggestion (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Supports	WebTMA will not suggest entries but will rather indicate what portion of an entry is incorrect and needs to be edited.

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Not Applicable	This requirement is not applicable to WebTMA. WebTMA does not handle legal commitments or commit financial transactions.

4.1.3 Status Messages (Level AA 2.1 and 2.2)	Does not support	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision		
302.2 With Limited Vision		
302.3 Without Perception of Color		
302.4 Without Hearing		
302.5 With Limited Hearing		
302.6 Without Speech		
302.7 With Limited Manipulation		
302.8 With Limited Reach and Strength		
302.9 With Limited Language, Cognitive, and Learning Abilities		

Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	This requirement is not applicable to WebTMA
402.2.2 Transactional Outputs	Not Applicable	This requirement is not applicable to WebTMA
402.2.3 Speech Delivery Type and Coordination	Not Applicable	This requirement is not applicable to WebTMA
402.2.4 User Control	Not Applicable	This requirement is not applicable to WebTMA
402.2.5 Braille Instructions	Not Applicable	This requirement is not applicable to WebTMA
402.3 Volume	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
402.3.1 Private Listening	Not Applicable	This requirement is not applicable to WebTMA
402.3.2 Non-private Listening	Not Applicable	This requirement is not applicable to WebTMA
402.4 Characters on Display Screens	Not Applicable	This requirement is not applicable to WebTMA
402.5 Characters on Variable Message Signs	Not Applicable	This requirement is not applicable to WebTMA
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General		
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General		
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General		
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General		
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast		
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	This requirement is not applicable to WebTMA
407.3.2 Alphabetic Keys	Not Applicable	This requirement is not applicable to WebTMA
407.3.3 Numeric Keys	Not Applicable	This requirement is not applicable to WebTMA
407.4 Key Repeat	Not Applicable	This requirement is not applicable to WebTMA
407.5 Timed Response	Not Applicable	This requirement is not applicable to WebTMA
407.6 Operation	Not Applicable	This requirement is not applicable to WebTMA
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	This requirement is not applicable to WebTMA
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	This requirement is not applicable to WebTMA

Criteria	Conformance Level	Remarks and Explanations
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	This requirement is not applicable to WebTMA
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	This requirement is not applicable to WebTMA
407.8.2 Side Reach	Not Applicable	This requirement is not applicable to WebTMA
407.8.2.1 Unobstructed Side Reach	Not Applicable	This requirement is not applicable to WebTMA
407.8.2.2 Obstructed Side Reach	Not Applicable	This requirement is not applicable to WebTMA
407.8.3 Forward Reach	Not Applicable	This requirement is not applicable to WebTMA
407.8.3.1 Unobstructed Forward Reach	Not Applicable	This requirement is not applicable to WebTMA
407.8.3.2 Obstructed Forward Reach	Not Applicable	This requirement is not applicable to WebTMA
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	This requirement is not applicable to WebTMA
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	This requirement is not applicable to WebTMA
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	This requirement is not applicable to WebTMA
408.3 Flashing	Not Applicable	This requirement is not applicable to WebTMA
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	This requirement is not applicable to WebTMA
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	This requirement is not applicable to WebTMA
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	This requirement is not applicable to WebTMA
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	This requirement is not applicable to WebTMA
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	This requirement is not applicable to WebTMA
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	This requirement is not applicable to WebTMA
412.3.2 Wireline Handsets	Not Applicable	This requirement is not applicable to WebTMA
412.4 Digital Encoding of Speech	Not Applicable	This requirement is not applicable to WebTMA
412.5 Real-Time Text Functionality	Not Applicable	This requirement is not applicable to WebTMA
412.6 Caller ID	Not Applicable	This requirement is not applicable to WebTMA
412.7 Video Communication	Not Applicable	This requirement is not applicable to WebTMA
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	This requirement is not applicable to WebTMA
412.8.2 Voice and Hearing Carry Over	Not Applicable	This requirement is not applicable to WebTMA
412.8.3 Signal Compatibility	Not Applicable	This requirement is not applicable to WebTMA
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	This requirement is not applicable to WebTMA
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	This requirement is not applicable to WebTMA
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	This requirement is not applicable to WebTMA
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	This requirement is not applicable to WebTMA
414.1.2 Other ICT	Not Applicable	This requirement is not applicable to WebTMA
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
415.1.1 Caption Controls	Not Applicable	This requirement is not applicable to WebTMA
415.1.2 Audio Description Controls	Not Applicable	This requirement is not applicable to WebTMA

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	This requirement is not applicable to WebTMA
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially supports	WebTMA's publicly facing Request page (for end-user requesters) supports this item.
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Partially supports	WebTMA's publicly facing Request page (for end-user requesters) supports this item.
502.3.4 Values	Partially supports	Current values are determinable. Fields with a limited set of allowable values either limit entry
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Not Applicable	This requirement is not applicable to WebTMA
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	This requirement is not applicable to WebTMA
503.3 Alternative User Interfaces	Not Applicable	This requirement is not applicable to WebTMA
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	This requirement is not applicable to WebTMA
503.4.2 Audio Description Controls	Not Applicable	This requirement is not applicable to WebTMA
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	This requirement is not applicable to WebTMA
504.2.2 PDF Export	Not Applicable	This requirement is not applicable to WebTMA
504.3 Prompts	Not Applicable	This requirement is not applicable to WebTMA
504.4 Templates	Not Applicable	This requirement is not applicable to WebTMA

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	This requirement is not applicable to WebTMA
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	This requirement is not applicable to WebTMA
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	This requirement is not applicable to WebTMA
603.3 Accommodation of Communication Needs	Supports	