

Mobile WebTMA Reinvented



HARD ROCK
CASINO & HOTELS

TULSA | MAR 30 – APR 02



Introductions



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01. How do your technicians primarily access and update work orders today?

- a. Desktop / laptop (WebTMA)
- b. Mobile device (phone / tablet)
- c. Paper or manual processes
- d. A mix of methods



Available WebTMA Mobile Applications

mobileTMA GO

Technician app for any kind of device. Different version for iOS.



WebTMA GO

Supervisor application available only for iPad



WebTMA

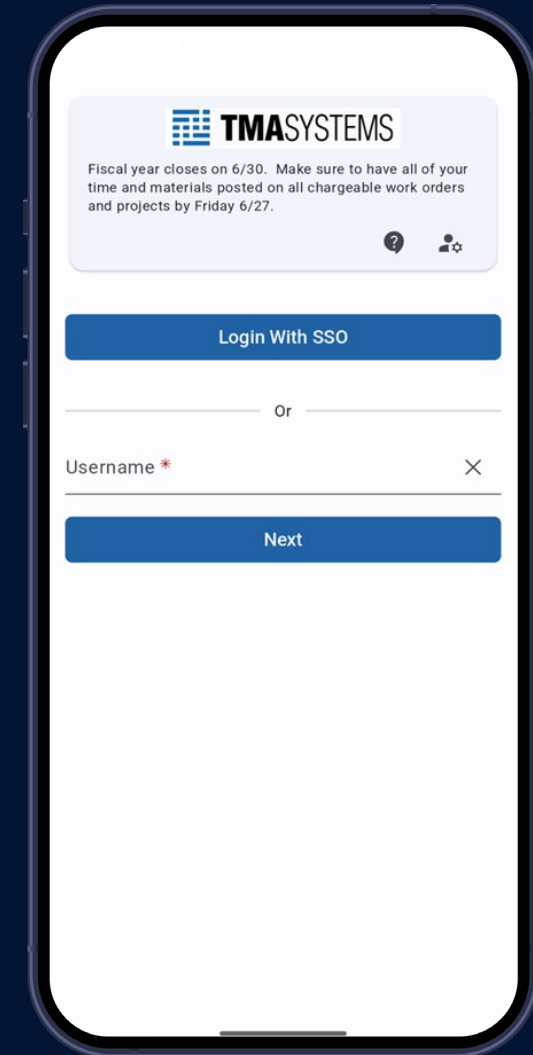
Newest mobile application available on all devices.





What's New with Our Mobile Application

- ✔ Single Sign On
- ✔ Master Checks & General Inspections
- ✔ Barcode Scanning
- ✔ Push Notifications
- ✔ Text Management & Supported Languages





02.

What slows your technicians down the most when completing work orders?

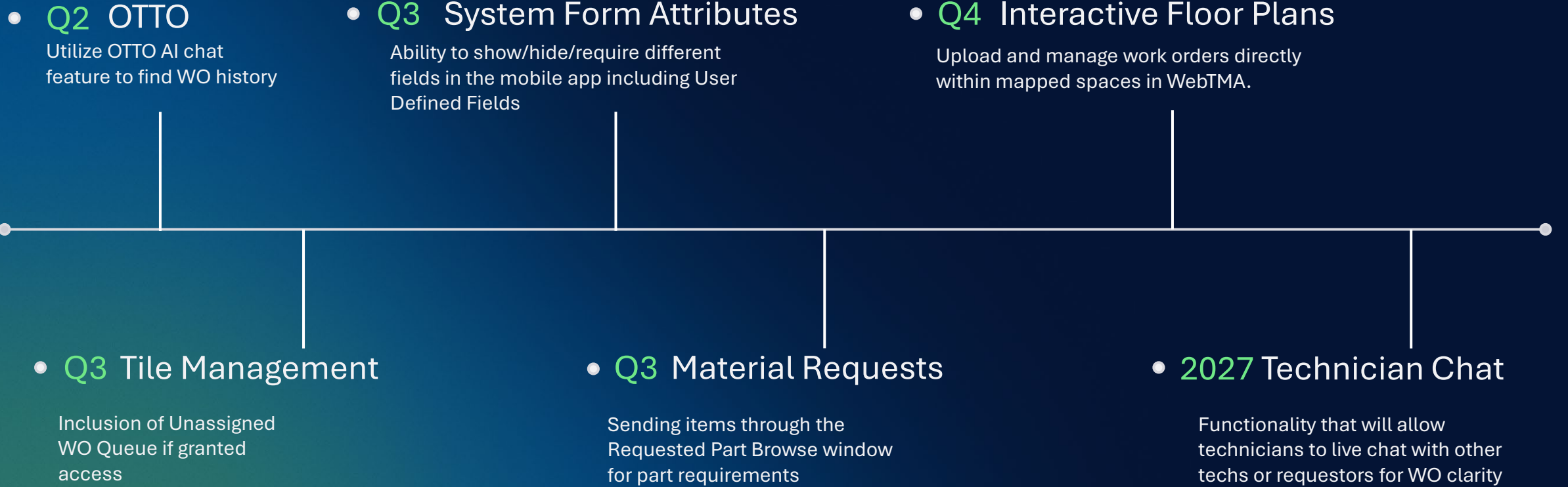
- a. Entering notes, time, or costs manually
- b. Not having access to work orders in the field
- c. Delays in syncing updates back to the system
- d. Limited ability to create or update work on the go



Live Demo



What's Next with our Mobile Application





03. Which upcoming mobile capability would have the biggest impact for your team?

- a. Configurable forms and fields in mobile (System Form Attributes)
- b. Managing and prioritizing work with customizable tiles (Tile Management)
- c. Requesting and managing parts directly in the field (Material Requests)
- d. Visualizing assets and work through interactive floor plans
- e. Real-time technician communication and collaboration (Technician Chat)



04.

What is the biggest barrier to mobile adoption for your technicians today?

- a. Training
- b. Connectivity concerns in the field
- c. Preference for existing workflows (desktop or paper)
- d. Limited perceived value vs. current process
- e. Device or rollout constraints

Q&A + Feedback

Thank you

